As an integral part of protecting our global enterprise, government, and consumer customers, Trend Micro™ Smart Protection Network™ has been providing threat intelligence to our community of researchers and autonomous detection engines for over 15 years. With continuous monitoring and threat data collection from across the globe, Smart Protection Network employs advanced detection and analysis techniques that enables the Trend Micro threat defense platform to rapidly detect threats and protect customers across clouds, networks, devices, and endpoints.

With 15 global threat research centers, Trend Micro threat researchers and data scientists are constantly researching the latest tactics, techniques, and procedures (TTPs) used by cybercriminals. Focusing on both speed and accuracy, the team analyzes this wealth of global threat intelligence using automated security analytics, including the use of artificial intelligence (AI) and machine learning for over 17 years, resulting in knowledge that enables customized protection against the threats that are most likely to impact you.

Smart Protection Network is an integral part of Trend Micro Research, leveraging our team of hundreds of researchers and data scientists to deliver deep threat knowledge and expertise to our customers. Underpinning our global threat intelligence at scale is one of the world’s most extensive cloud-based threat infrastructures, delivering automatic correlation of threats across multiple security layers and environments in real time. This cloud-based approach enables our customers to have the latest threat information to detect and stop threats quickly.

**By the Numbers**

<table>
<thead>
<tr>
<th>Smart Protection Network:</th>
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</thead>
<tbody>
<tr>
<td>• Receives trillions of threat queries yearly</td>
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<tr>
<td>• Analyzes hundreds of terabytes of threat data daily</td>
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<tr>
<td>• Identifies billions of new, unique threats yearly</td>
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<tr>
<td>• Helps block hundreds of millions of threats targeting Trend Micro customers daily</td>
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<tr>
<td>• Leverages information from over 250 million sensors around the world</td>
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<tr>
<td>• Enables the protection of more than 500,000 businesses and millions of consumers globally</td>
</tr>
<tr>
<td>• Powered by Trend Micro Research, with over 450 internal threat researchers and data scientists at 15 research centers around the world, and over 10,000 external researchers supporting our bug bounty program, Trend Micro™ Zero Day Initiative™ (ZDI)</td>
</tr>
</tbody>
</table>

**HOW IT WORKS**

**Smart Protection Network** benefits our customers in a few distinct areas: collection and breadth, identification, and protecting at speed.

**COLLECT IN VOLUME**

Smart Protection Network collects terabytes of threat data every day through a global network of honeypots, sensor submissions, feedback loops, and web-crawling technologies. This data is combined with insights from customers, partners, and Trend Micro threat researchers to provide greater visibility into the nature of attacks.

The collected data includes an ever-growing volume of threat vectors such as threats associated with URLs, IPs, domains, files, exploits and vulnerabilities, command and control (C&C), cybercriminal undergrounds, threat toolkits and techniques, internet of things (IoT), industrial IoT (IIoT), and mobile apps. This data also comes from a broader range of areas within customer networks than most vendors, including endpoints (PC and Mac), servers (including physical, virtual, Linux, IBM AIX, Solaris™, and more), network traffic, email, web, cloud, mobile, IoT, and IIoT/operational technology (OT).

With threat actors located everywhere and billions of new, unique threats emerging every year, Smart Protection Network is designed to collect the massive volume and breadth of data needed to discover and protect from the ever-increasing flow of attacks.
IMPROVED DETECTION AND IDENTIFICATION OF ALL TYPES OF THREATS

Trend Micro pioneered the use of big-data analytics for threat intelligence when it began building Smart Protection Network in 2005. This cloud-based infrastructure hosts thousands of event feeds and streams billions of events into Trend Micro Research, quickly making Trend Micro experts at applying the tools and techniques required to make sense of the variety of threats and attacks being perpetrated at such a large scale.

Smart Protection Network uses customized expert tools to quickly determine the type and degree of threat by correlating critical relationships among all the components of an attack to model cybercriminal behavior and the environments in which they work. Through human-computer cooperation (HCC), new threats are proactively identified and classified from the data streams. Trend Micro threat defense experts analyze the results of this modeling to determine the most effective means of identifying future variants of threats. By combining the new knowledge with global threat intelligence across multiple vectors, Smart Protection Network enables all parts of the Trend Micro cybersecurity platform to deliver effective protection against the many types of attacks today.

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**Collect**

Uncover more threat information from more places via honeypots, submissions, feedback loops, and more.

- 250M+ sensors
- 3T+ threat queries received yearly

**Identify**

Accurately analyzes and identifies threats faster using AI and machine-learning

- 5B+ new, unique threats identified yearly

**Protect**

Enables proactive protection

- Powers all Trend Micro solutions which block 60B+ threats yearly
- Supports protecting 500k organizations and millions of individuals globally
PROTECT AT SPEED

It’s critical to respond to attacks as quickly as they happen. Trend Micro’s global cloud infrastructure, combined with our proven cybersecurity platform, allows rapid delivery of threat intelligence across clouds, networks, IoT/IIoT devices, email, and endpoints, to protect data wherever it resides. By applying in-depth expertise on threats, Trend Micro data scientists and product experts constantly innovate and deliver new proactive capabilities that identify the latest threats.

PRIVACY

Trend Micro designed and implemented Smart Protection Network according to these principles:

- **Anonymized data**: Smart Protection Network keeps only anonymized information and avoids collecting personally identifiable information (PII) whenever possible.
- **Customer privacy is top priority**: Trend Micro securely stores any data or information collected.
- **Specifically used to improve security solutions**: Trend Micro uses the information collected within Trend Micro™ Smart Feedback to improve the protection of its customers, not for targeted advertising.
- **Industry-specific intelligence**: By collecting customer responses by industry, Trend Micro is able to quickly identify issues and provide solutions to threats that are focused on a specific type of organization.
- **Opt in or out anytime**: You can enable and disable Smart Feedback at any time using the administration options within your Trend Micro product or service.
- **Data in transit**: Smart Protection Network uses proven industry-standard encryption for all data before sending it to Trend Micro datacenters.

Key Benefits

- **Collects more threat data from a broader, more robust global network of millions of sensors**
- **Detects new threats at time zero by utilizing technologies like AI, machine learning, and behavior monitoring**
- **Uses proven advanced detection analytics to enable faster protection across Trend Micro solutions for clouds, networks, IoT/IIoT devices, email, and endpoints.**

AVAILABILITY

Smart Protection Network delivers continuously updated actionable global threat intelligence to all Trend Micro products and services and is part of the cost of these solutions. Providing the most comprehensive coverage in the industry, it powers our commercial, partner, and consumer solutions across clouds, networks, devices, email, and endpoints.

Find out more about our work on threat research and intelligence at [www.trendmicro.com/aboutresearch](http://www.trendmicro.com/aboutresearch).