WHAT IS TREND MICRO™ MANAGED XDR?

24x7 Monitoring and Detection
Continuous alert monitoring and prioritization, using automation and analytics. Proactive indicators of compromise (IoC) sweeping of email, endpoints, servers, cloud workloads, and networks.

Rapid Investigation and Mitigation
In-depth investigation and a detailed response plan, with remote response actions through Trend Micro solutions.

Expert Threat Identification and Hunting
Complex targeted threats uncovered utilizing cutting-edge techniques and Trend Micro security experts.

MANAGED XDR SERVES MULTIPLE CUSTOMER OBJECTIVES

The customer is:
• Looking for detection and response that can be managed on their behalf
• Looking to supplement in-house activities (augment detection, added threat expertise/intelligence, proactive threat hunting)
• Concerned about having an incident and wants 24/7 alert monitoring
• Using multiple Trend Micro solutions and wants the benefits of extended detection and response—the XDR advantage

Why Trend Micro?

Breadth of Layers
• Monitors and correlates more threat vectors for better detection
• Provides broader context to uncover complex targeted attacks

Techniques and Analytics
• Leverages expert rules, machine learning, and security analytics to quickly distill alerts down to events that require investigation
• Managed XDR customers benefit from being the first to use new techniques being developed for Trend Micro solutions

Threat Expertise and Intelligence
• Managed XDR operations teams are made up of Trend Micro employees possessing various types of expertise, with rich experiences within threat research, threat response, and technical support
• This service leverages the Trend Micro™ Smart Protection Network™ and threat researchers across 15 global threat research centers, sharing a deep collective knowledge of threat techniques and actors

HOW IT WORKS

Security Layer Options
• Apex One™ with Endpoint Sensor
• Apex One™ as a Service with XDR
• Deep Security™ Enterprise
• Cloud One™ - Workload Security with XDR
• Deep Discovery™ Inspector with XDR
• Cloud App Security with XDR

Service Components and Deliverables
• Analytics and Automation
  • Threat Intelligence
  • Expert Rules
  • Machine Learning
• Monitoring and Detection
• Analysis and Investigation
• Response

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