



## SUCCESS STORY

# South London and Maudsley NHS Foundation Trust Keeps Patient Data Healthy with TrendAI™

**South London and Maudsley NHS Foundation Trust (SLAM)** [slam.nhs.uk](https://slam.nhs.uk)

Europe, UK | Healthcare, Public Sector, Government | 5,000+ employees

**IT environment:** Microsoft 365, Microsoft Azure

**Solutions:** Cyber Risk Exposure Management (CREM), Security Operations, Cloud Security, Email Security, Endpoint Security

## Overview

Dedicated to providing high-quality mental health care to more than 1.3 million people in South London and beyond, the South London and Maudsley NHS Foundation Trust (SLAM) have long been a cloud pioneer. SLAM was the first NHS trust to migrate to Microsoft 365 and Microsoft Azure and has partnered with TrendAI™ for over a decade to protect sensitive patient data. SLAM's Chief Technology Officer, Stuart MacLellan, is a passionate advocate for patient care and has been instrumental in driving the organization's digital transformation and cybersecurity initiatives.

## Challenges

Since SLAM handles sensitive patient data, the organization is a prime target for sophisticated cyberattacks, including phishing and ransomware. SLAM must balance security measures with its staff and supply chain vendors' user experience, ensuring that teams can work efficiently while supporting exceptional patient care. "These attacks are becoming more realistic, and that means it's even harder to train staff against them," says MacLellan.

As AI technologies continue to evolve, SLAM must also navigate the risks associated with these emerging tools and the potential for data misuse. "From our perspective, there are still lots of questions around AI models and how they could and should be used," says MacLellan. "There's a real risk in my world around sharing personal information. We've been helping with training, and we're defining rules to make it known which data resides in a certain location and what happens to it in an AI model."

### Business benefits:

- Empowers SLAM to prioritize vulnerabilities and address the most critical threats first
- Enables more efficient threat detection, investigation, and response with a unified platform with XDR capabilities
- Consolidates security operations for improved visibility into network, devices, and overall infrastructure

## Why TrendAI™

SLAM has been an enthusiastic TrendAI™ customer for more than ten years, and their confidence in this partner has grown as they have added more TrendAI™ security solutions to their environment. "TrendAI™ has always been at the forefront of the market," says MacLellan, noting the vendor's strong track record and innovative approach to threat detection. When they recently brought on the TrendAI Vision One™ platform, SLAM gained a comprehensive tool with advanced features. This includes AI-powered threat detection and response that enable his organization to proactively address emerging threats.



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**Stuart MacLellan**  
Chief Technology Officer  
South London and Maudsley NHS Foundation Trust (SLAM)

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**Chief Technology Officer**  
**South London and Maudsley NHS Foundation Trust (SLAM)**

## Solutions

Since consolidating their security operations with the TrendAI™ Vision One platform, SLAM has gained increased visibility across the entire infrastructure. MacLellan lauds the TrendAI Vision One™ Cyber Risk Exposure Management (CREM) solution as key to helping the organization identify and prioritize risks. “The cyber risk exposure management risk management perspective is critical. If you can put a real-world risk around a vulnerability, you can start to mitigate it,” he adds.

SLAM prioritizes protecting its infrastructure on the cloud. By leveraging TrendAI Vision One™ XDR, the trust can more effectively detect, investigate, and respond to threats across endpoints, networks, and cloud environments.

## What’s next

With the goal of building a more resilient future, SLAM plans to continue investing in robust security measures to prevent nation-state-level cyberattacks. “Healthcare is seen as national infrastructure, and we’re doing the best we can to keep ourselves off the radar of bad actors,” says MacLellan.

By leveraging TrendAI™ advanced technologies, SLAM will continue protecting sensitive data to ensure business continuity and enable exemplary patient care. “I think that the evolution of TrendAI™ and where it is going is really exciting,” says MacLellan.



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**Stuart MacLellan**  
**Chief Technology Officer**  
**South London and Maudsley NHS Foundation Trust (SLAM)**

## Results

By taking a platform approach to cybersecurity, SLAM can now automate routine tasks, improve incident response times, prioritize security efforts, and allocate resources effectively. “Visualization of information is now much clearer for us,” says MacLellan. “We’re now dealing with a plethora of information coming from different sensors into one platform, so we get a more well-rounded ecosystem of information shown in a concise and informative way.”

TrendAI™ solutions have also allowed SLAM to make more informed decisions and take proactive measures to protect sensitive patient data. “We get much more information now than we ever did about the visibility of devices and what applications are being used,” says MacLellan. “It’s interesting to collate that data and get dynamic, risk-based alerts on people and what they’re doing depending on policies and processes. That’s going to really empower the decisions that are made organizationally around certain products.”

## Transform your cybersecurity approach

Learn how companies like South London and Maudsley NHS Foundation Trust (SLAM) are accelerating proactive security with TrendAI Vision One™.

**Learn more today.**

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### About TrendAI™

TrendAI™, a business unit of Trend Micro and global AI security leader, empowers enterprises, governments, and organizations with proactive solutions designed to inspire innovation and eliminate risk. Taking the uncertainty out of security, TrendAI™ protects over 575,000 enterprises and millions of individuals across AI, cloud, networks, endpoints, and devices.

AI Fearlessly.

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