

Trend Micro InterScan Gateway Security Appliances (IGSA) deliver the most complete, all-in-one defense from viruses, spyware, spam and other threats at the Internet gateway. The leading gateway antivirus vendor, Trend Micro, provides these easy-to-deploy, worry-free appliances to block malware, stop inappropriate content or email, and filter harmful URLs.

Introduction

This QuickStart card overviews the process of installing, configuring and registering your new IGSA. Use this card as guide to the Getting Started Guide (GSG).

Questions?

The GSG can answer most of your questions. (Included in print and on CD). Please visit our extensive online resource library for answer to FAQs.

Go to www.trendmicro.com/support/

Support Contact Information

Email for Support : support@support.trendmicro.com
US Phone number : 1 (888) 608-1009

Note: For all other regions, please refer to the reverse side of this card.

1 Opening and Inspecting Your IGSA Packaging Contents

Please verify that your InterScan Gateway Security Appliance carton has the following contents:



InterScan™ Gateway Security Appliance M-Series



Power Cord



Ethernet Cable (RJ-45)



Console Cable (DB9)



Rack Accessories



Solutions CD and Document Set

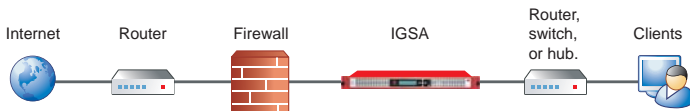


Rubber Feet

2 Selecting the Deployment Method for Your IGSA

There are two methods of deploying your new IGSA into your network; Full Transparent and Proxy mode. We recommend Full Transparent mode if your firewall policies are user-based. If you have questions regarding the best deployment method for your network, please refer to the Getting Started Guide.

Shown below is a simple example of where your IGSA may be deployed into your network using Full Transparent mode.



3 Mounting Your IGSA With the Rack Kit

- Attach side rails to appliance
- Install slide sets to rack
- Mount Appliance into rack

For further instructions, please refer to the Getting Started Guide on how to mount the InterScan Gateway Security Appliance in a 4 Post rack.

4 Cabling Your IGSA

Note: When you disconnect your cables, you will no longer have network connectivity.

- Connect the included Ethernet cable to the INT port of your IGSA and the other end to the router/switch on your internal (protected) network
- Connect the cable from your firewall to IGSA's EXT port
- When power is supplied to the IGSA, the fans will begin working
- Connect the Power Cord to your IGSA and to a grounded electrical outlet
- Power on your IGSA

Note: To power off your IGSA, you must depress the Power switch for 5 seconds.

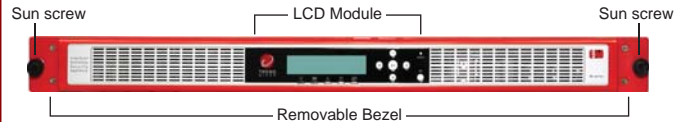
For further instructions, please refer to the Getting Started Guide on how to cable the InterScan Gateway Security Appliance.

InterScan Gateway Security Appliance Hardware Overview

Refer to the Getting Started Guide sections "IGSA Front Panel page 1-5" and "IGSA Back Panel page 1-8" for a full list on button functions and LED readouts.

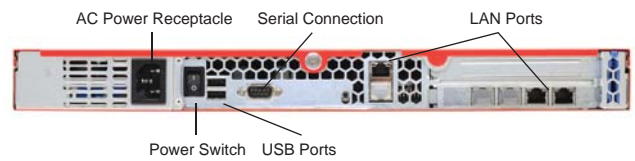
InterScan Gateway Security Appliance front panel

The following image describes each front panel element:

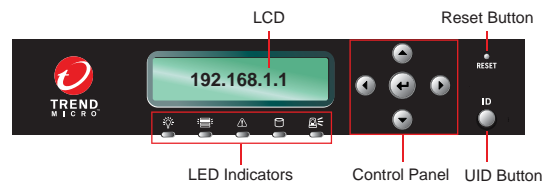


InterScan Gateway Security Appliance back panel

The following image describes each back panel element:



InterScan Gateway Security Appliance LCD console



There are five buttons on the LCM Control Panel:

- **Up arrow** – cycles forward through the alphanumeric characters displayed on the LCD
- **Down arrow** – cycles backward through the alphanumeric characters displayed on the LCD
- **Left arrow** – moves the focus or cursor to the left
- **Right arrow** – moves the focus or cursor to the right
- **Enter (center arrow)** – confirms selection or input

You have two methods of assigning an IP address to your IGSA: Dynamically with DHCP or Static.

5 Obtaining an IP Address for Your IGSA

IGSA allows you to accept a DHCP address on the network or program a static IP address for the appliance. DHCP is the default for the appliance. The LCD screen on the IGSA will show its IP Address.

You may record your settings in the Configuration Reference table below.

If you are using static IP addressing in your network, refer to the Getting Started Guide section "Gather Device Network IP Information" page 3-6

Note: If you are deploying IGSA on a network with multiple segments, you need to set up the static routes. To set up static routes, log on to the Web console, and then click Administration > IP Address Settings > Static Routes.

Configuration Reference Network Settings

For your records, write down the following:

IP Address: _____

Subnet Mask: _____

Default Gateway: _____

Primary DNS: _____

Secondary DNS: _____

Domain Suffix: _____

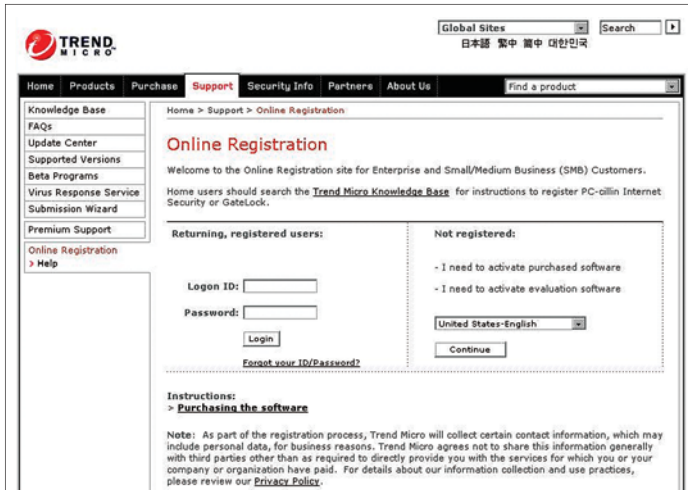
6 Registering Your IGSA

You must register your Trend Micro InterScan Gateway Security Appliance to activate the product.

Note: Trend Micro will send your Registration Key in the email.

After the registration is complete, Trend Micro sends an Activation Code via email, which you can then use to activate IGSA.

1. Go to the Trend Micro Online Registration Web site (<https://olr.trendmicro.com/registration>). You will see the page below.



2. Perform one of the following:
 - If you are an existing Trend Micro customer, log on using your logon ID and password
 - Otherwise, if you are a new customer, click Register Your Product under New customer registration
 3. On the Enter Registration Key page, type or copy the IGSA Registration Key, and then click Continue.
- Note:** IGSA has a Registration Key and a Serial Number. Please use the Registration Key and NOT the Serial Number to register the product.
4. On the Confirm License Terms page, read the license agreement, and then click "I Accept".
 5. On the Confirm Product Information page, click Continue Registration.
 6. Fill out the online registration form, then click Submit.
 7. Shown below is the "Thank You for Registering" screen from the online registration process.

7 Accessing IGSA's Web Console to Configure Your IGSA

After preconfiguring InterScan Gateway Security Appliance (IGSA), you are ready to configure the device and commence network protection.

Log on to the Web management console.

Example, [https://< IP address >](https://<IP address>)
(IP address from Step 5)

After you have accessed the web console, you should see a login screen (see example below).

The default administrator password is: admin



Trend Micro recommends performing the following tasks after preconfiguring IGSA:

- Update the scan engines and pattern files (Update > Manual)
- Change the Web console password (Administration > Password)
- Set administrator's email address (Administration > Notification Settings)
- Set regional time zone (Administration > System Time)

Refer to the following documentation for related instructions:

- InterScan Gateway Security Appliance Online Help– provides instructions on how to configure IGSA.

8 Confirming Your IGSA is Passing Traffic

Try the following to test that the appliance is functioning.

Web access - Can you access <http://www.trendmicro.com>?

FTP - Can you access <ftp.trendmicro.com>?

```
C:\>ftp ftp.trendmicro.com
```

```
Connected to ftp.trendmicro.com.
```

```
220 webexftp9 Microsoft FTP Service (Version 5.0).
```

```
User (ftp.trendmicro.com:(none)): ^C ---- CTRL C to cancel
```

If your browser doesn't display Trend Micro's home page or FTP site, then:

- Ping the IP address provided above
- Ping a device on the other side of the appliance?
- Check that the Inbound and Outbound connections are correct

Please refer to the Getting Started Guide for additional help.

9 Congratulations!

Your InterScan Gateway Security Appliance is working!

Thank you for choosing Trend Micro InterScan Gateway Security Appliance!

Your network is now secure at the gateway from viruses, malware, spyware, spam and inappropriate content.

Support Contact Information for US

Email for Support: support@support.trendmicro.com
US Phone number: 1 (888) 608-1009

Support Contact Information for APAC

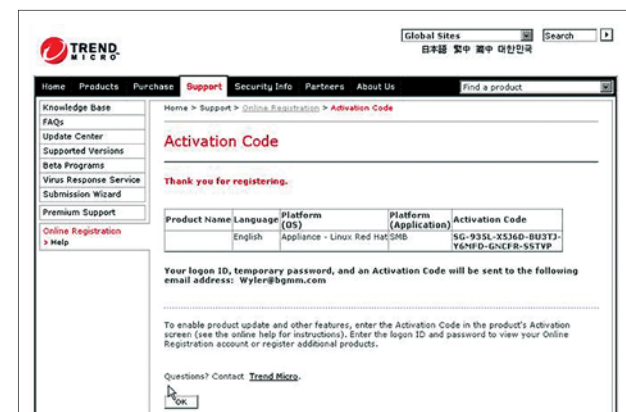
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Note: You may want to save your Activation Code (shown on this screen) to a text file.